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> Jeanna Bickerstaff **Assistant Principal**

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School Success Story





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Faith West Academy has always been ahead of the curve when it comes to the world of digital textbooks. As publishers began realizing this was the future of the industry though, just about all of them began using single sign-on access. Jeanna Bickerstaff, Assistant Principal of Curriculum and Instruction at Faith West Academy, became consumed with the overwhelming challenge of organizing access for hundreds of students. Even with teachers' help, providing online access to the digital textbooks for each student was incredibly time consuming. It would take a lot of her summer, graduating each student from their previous year's textbooks to make sure there were no duplicate accounts. Jeanna knew she needed a solution, saying, "I came across a sales email from EdTech Solutions that really caught my attention and found myself looking at it a number of times."

Jeanna began looking into similar companies for online textbook integration but chose to partner with EdTech because of their no-nonsense process. Jeanna says there was a learning curve, but after two weeks she knew exactly what to do to move forward. "The time and dedication that EdTech provides, including support late into the night, is customer service you can't come by often." With the comprehensive training and additional support from EdTech, Jeanna was able to take what she learned and help pass it on to teachers and staff, saying, "EdTech scheduled the staff development and I could not have asked for a smoother process."

As Faith West Academy enters their second year with EdTech, Jeanna is excited because her anxiety about the kids to learning how to use their textbooks has almost disappeared. "With the exception of the new sixth graders, everyone knows what to do. The teachers have become the masters of their books, which has taken a lot of pressure off me, and I get my summer back."

What she says she likes most about EdTech is, "The response time on any issue with EdTech is quick and that makes my teachers happy, which means the students are happy." Jeanna further explains that she appreciates the turnaround time for her requests because she does not have days to wait around. With 15 years in the education industry, Jeanna knows a product is only as good as its customer service. "Days for a kid without a textbook means missed quizzes, unfinished homework, and they need access to their books." She added, "Anyone who's ridden the wave of digital textbooks would understand what a time saver EdTech's integration is.



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REFERENCES

Here are some of the schools using our services. To find out what EdTech can do for you, gives us a call at 888-228-6292, or go to EdTechSoftware.com or discover.shelflt.com.

Alverno Heights Academy, Sierra Madre, CA

(All girls, K-12th grade, Catholic, 177 students) Contact: Hoku Janbazian, (626) 355-3463 x224

Benedictine H.S., Cleveland, OH

(All boys, K-12th grade, Catholic, 419 students) Contact: Richard Salem, (216) 421-2080

Bishop Moore Catholic H.S., Orlando, FL

(Coed, K-12th grade, Catholic, 1500 students) Contact: Mrs. Funston, (407) 293-7561 x299

Cantwell Sacred Heart of Mary, Montebello, CA

(Coed, 9-12th grade, Catholic, 500 students) Contact: Robert Fraley, (323) 887-2066

Cathedral High School, Los Angeles, CA

(Coed, 9-12th grade, Catholic, 734 students) Contact: Sulema Modesto, (562) 920-1734

Central Catholic High School, Modesto, CA

(Coed, 9-12th grade, Catholic, 375 students) Contact: Theresa Hubert (209) 524-9611

Christopher Columbus High School, Miami, FL

(Coed, 9-12th grade, Catholic, 1400 students) Contact: Pedro Garcia-Casals, (305) 223-5650

Donovan Catholic, Toms River, NJ

(Coed, 9-12th grade, Catholic, 685 students) Contact: Karin Krenek. (732) 349-8801

Faith Lutheran M.S. & H.S., Las Vegas, NV

(Coed, K-12th grade, Lutheran, 2058 students) Contact: Scott Fogo, (702) 802-4400

Faith West Academy, Katy, TX

(Coed, K-12th grade, Christian, 599 students) Contact: Jeanna Bickerstaff, (281) 391-5683 x236

Father Ryan High School, Nashville, TN

(Coed, 9–12th grade, Catholic, 928 students) Contact: Andrew Cupit, (615) 383-4200

King's Way Christian Schools, Vancouver, WA

(Coed, K-12th grade, Christian, 902 students) Contact: Valerie Coval, (306) 816-1223

Mary Star of the Sea High School, San Pedro, CA

(Coed, 9-12th grade, Catholic, 523 students) Contact: Michael Marinkovich, (310) 547-1138

Moreau Catholic High School, Hayward, CA

(Coed, 9-12th grade, Catholic, 946 students) Contact: Mary McInerney, (510) 332-6769

Ravenscroft School, Raleigh, NC

(Coed. K-12th grade. Independent, 1165 students) Contact: Maria Ramusevic, (919) 847-0900

Scottsdale Christian Academy, Phoenix, AZ

(Coed, 9-12th grade, Christian, 787 students) Contact: Kay Hewitt

602-992-5100 x1159

St. Francis High School Wheaton, IL

(Coed, 9-12th grade, Catholic, 808 students) Contact: Cindy Johnson, (630) 668-5800 x1100

St. John Vianney High School, Holmdel, NJ

(Coed, 9-12th grade, Catholic, 1008 students) Contact: Susan Conrad, (732) 739-0800

Valley Christian High School, San Jose, CA

(Coed, K-12th) grade, Christian, 1600 students) Contact: Linda Brogden, (408) 517-2427

Village Christian Schools, Sun Valley, CA

(Coed, K-12th grade, Christian, 968 students) Contact: Ray Endacott, (818) 767-8382

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